

Dear Resident:

Re: Bedbug treatment

Your Apartment will be treated on _____.

Our pest prevention contractor, Owl Pest, uses the safest most effective treatment systems available to the pest prevention industry.

Your part in the treatment program is equally important to the success of the treatment:

- Please remove all sheets, covers, dust ruffles, or any other bedding covers from your mattress and box spring in all bedrooms. Wash all bed linens in the hottest water possible. Do not replace the bed linens until 4 hours after the treatment. If the mattress, box spring, or any furniture are in poor or ripped condition and infested, they should be discarded in large plastic storage bags available at moving or storage stores, before removing from your unit. Please be aware we may need to remove the backing from your box spring in order to treat all harborage areas.
- All personal items including clothes, toys, shoes, stored materials, etc., need to be removed from the furniture and floor area, through out the entire unit. Everything in ALL closets must be removed. All drawers in the bedrooms need to be completely empty for treatment. All bookcases must also be emptied for treatment. All clothing must be cleaned or laundered in the hottest water possible and should be stored in clean storage bags for up to 2 weeks after treatment. Any stuffed toys or other fabric based personal items can be run through a pre-heated, hot dryer cycle for a minimum of 15 minutes.
- Vacuum all of your carpeting, bedding, bed frame, backs of pictures or other areas bedbugs are seen and immediately empty the vacuum cleaner bag and dispose of it in the dumpster outside your apartment home. In order to give the treatment time to work, do not shampoo or clean your apartment's floor or carpet for at least 3 weeks after the treatment. You may use your vacuum as desired.
- We will need access to all baseboards and behind all furniture. You may return everything to its original location after the treatment is completed.
- Cover fish tanks with plastic wrap (saran wrap, etc.) and turn off pumps until reoccupying home.
- Please use your bathtub, kitchen counters, dining room tables & coffee tables to place items during treatment. You may also use your balcony if your apartment home has one.
- Please be prepared to leave the unit for 4 hours from the time that we arrive to treat. Please remove all pets from the unit during time of treatment excluding fish tanks. Please follow instructions above for fish tanks.
- All above preparation must be completed, prior to arrival, in order for treatment to be done. **NO EXCEPTIONS.**
- Please allow 3 weeks for the treatment to be completely effective. If the problem persists after 2 weeks, please contact your management office.

Thank you for your assistance.

Sincerely, Community Manager